



14<sup>th</sup> May, 2021

Electronic Release Order (eRO) Implementation

Dear Valued Customer,

In accordance with "Notice To Associations – Paperless Workflow for Import Container Release on 1 July 2021" issued by Hong Kong Container Terminal Operators Association (HKCTOA), by rolling out eRO, the presentation of QR code at the container terminals' gatehouse will become the mode for the release of import laden containers to truckers. (Please refer to HKCTOA's announcement:- [http://www.hkcto.com/net\\_resources/news/Announcement\\_for\\_eRO\\_2021%20\\_20210319\\_.pdf](http://www.hkcto.com/net_resources/news/Announcement_for_eRO_2021%20_20210319_.pdf))

1. If you have not yet registered for eRO service, please proceed at <https://reg.oneport.com/> or call the Oneport eRO Registration & Enquiry Hotline: 3669 1407 for details.
2. For eRO quick start guide, please check out at [https://www.oneport.com/ero/ero\\_quick\\_start.pdf](https://www.oneport.com/ero/ero_quick_start.pdf)

Thank you for your attention. For further enquiries, please feel free to contact our Import Dept., e-mail: [hkimport@coslina.com](mailto:hkimport@coslina.com)



Transshipment Dept.

COSCO Shipping Container Line Agencies Ltd.